

Privacy Policy Statement under art. 13 of Regulation 2016/679/EU (GDPR) and Federal Act on Data Protection (FADP) of 19 June 1992

The GDPR and the FADP protect the fundamental rights and freedoms of natural persons, in particular their right to the protection of personal data. Our company believes that the right to privacy must be protected with the greatest possible care and is therefore committed to the effective implementation of the aims set by the relevant European legislation.

When collecting, processing, and storing the data relating to all those who contact us, we bear in mind that these activities must be fair, lawful and transparent and that no data not really necessary must be processed or stored.

We process data using electronic and IT tools and store data on paper, electronic, IT and all useful kinds of media, locating them in European countries with protection guarantees and third countries for which the European Commission has issued an adequacy decision: Switzerland.

All tools and media used are protected by technical and organisational measures to guarantee appropriate personal data security.

The following information is therefore provided in compliance with art. 13 of the GDPR and with FADP:

1. PURPOSES

The data you contribute will be processed, also using computerised tools, to enable you to use the services offered by the <https://www.talaints.com>, with the adoption of technical and organisational measures to guarantee appropriate personal data security.

2. NATURE OF CONTRIBUTION

The contribution of personal data is compulsory for registration on the site and use of the services offered.

3. USE OF DATA

We use your data to guarantee you access to our services and for their delivery, including

- communications related to provision of the service
- administrative, financial or accounting activities

Processing of this kind is necessary for the correct provision of services to users who register for them. These forms of processing are based on the Data Controller's legitimate interest (point 4) and you can object at any time.

4. DATA CONTROLLER

The data controller is Growithy AG with registered operational office at Tödistrasse 16 in 8002 Zürich Contact details: contact@growthy.com +41 44 431 07 07.

5. DISCLOSURE OF DATA

Data may be disclosed to third parties specifically appointed and designated as Data Processors, which will only receive the data necessary for purposes related to the provision of the services and the management of our business.

6. AUTHORISED ENTITIES

All personnel of Growithy AG fulfil their duties in accordance with instructions received from the Data Controller, for the purposes of art. 29 of the GDPR, and have been authorised to process the data.

7. RIGHTS

In accordance with and respecting the limits and conditions enforced by personal data protection legislation concerning the exercise of the Data Subject's rights, with regard to the processing covered by this Privacy Policy Statement, as Data Subject you are entitled to request confirmation as to whether or not personal data concerning you are being processed, and to access your personal data; with regard to them, you are entitled to request their rectification, erasure, and the notification of the rectifications and erasures to any entities to which our Organisation has transmitted the data, the restriction of the processing in the legally envisaged cases, the portability of the personal data - which you have contributed - in the legally envisaged cases, to object to the processing of your data and, specifically, to object to decisions relating to you if based solely on

the automated processing of your data, including profiling. If you believe that the processing of your data violates the provisions of the GDPR, you are entitled to lodge a complaint with the Supervisory Authority under art. 77 of the GDPR.

If you wish to request further information on the processing of your personal data or to exercise your rights, please contact Growithy AG at Tödistrasse 16 in 8002 Zürich, or send an email to contact@growthy.com

8. DATA STORAGE

Data are stored for as long as necessary for the provision of our services. Personal data will be stored in electronic/IT form for the time strictly necessary to fulfil the purposes stated in point 1, in compliance with your right to privacy and the relevant legislation.

For purposes of analyses for the development and improvement of the service, the user's personal data may be stored for an additional period of 36 months.

In the event of the exercise of the right to be forgotten through a request for the specific erasure of the personal data processed by the controller, please remember that these data will be stored, in protected form and with restricted access, solely for the purposes of the investigation and prosecution of offences, for a period not exceeding 12 months from the date of the request, after which they will be securely erased or irreversible anonymized.

To conclude, you are reminded that for the same purposes, the data relating to data traffic, not including the contents of any communications, will be stored for a period of no more than 6 years from the date of communication, pursuant to art. 24 of Law no. 167/2017, implementing Directive (EU) 2017/541 on combating terrorism.